South London Waste Partnership

Looking Forward

Cllr Stuart Collins

November 2017





SLWP Environmental Services procurement



- Partners working together successfully for over 10 years
- Existing joint waste disposal contracts
- Reuse & Recycling Centre contract



SLWP offer to the market

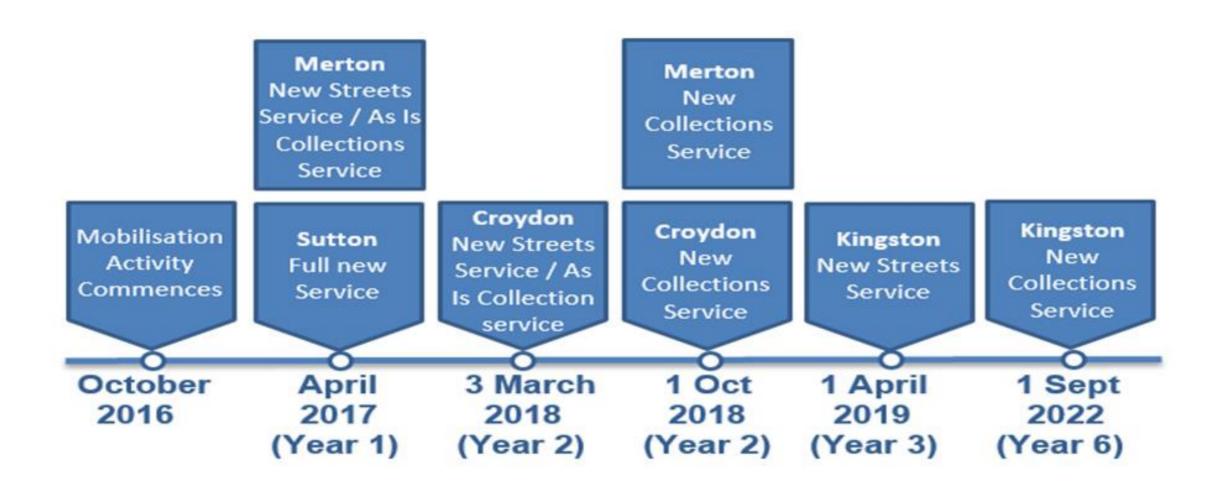
Lot 1 (All boroughs)	Lot 2 (Sutton & Merton)
Waste collection	Parks
Street cleaning	Grounds maintenance
Commercial waste	Cemeteries
Winter gritting (footways only for Croydon)	Verge maintenance
Fleet Management / vehicle maintenance	Tree maintenance (excl inspections)

Objectives

- Reduce spend
- Increase income
- High quality service / customer satisfaction
- Environmentally sustainable, carbon efficient services
- Innovative solutions



Service commencement timeline





The New Street Cleansing Service (From March 2016)



Streets swept to Grade A at time of cleanse



Streets maintained to at least Grade B at all times



Improved Street Services

- Orange bags removed on the same day
- Fly tips cleared within 24 hours.
- Street cleansing to follow waste collection services wherever possible.
- More mechanical sweeping.



The New Waste Collection Service

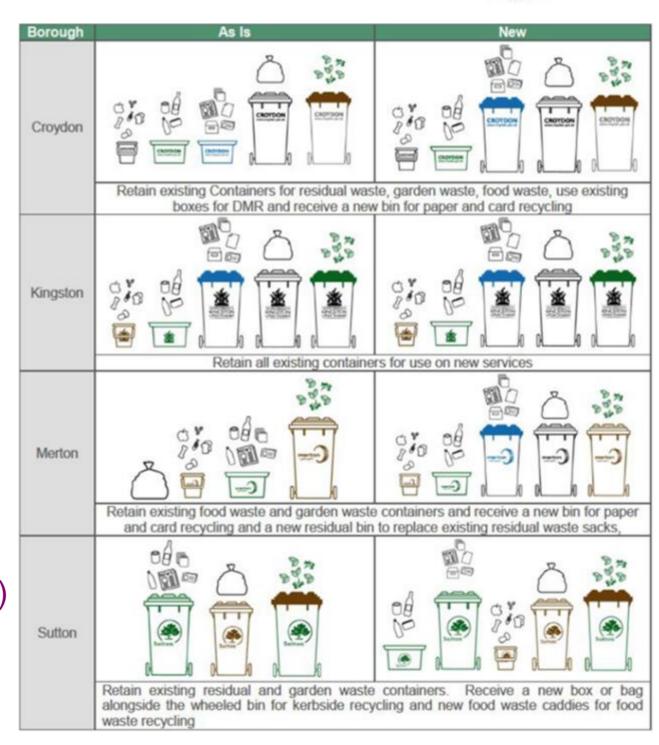
55L box for paper replaced by wheeled bin.

Garden waste collected all year (26 collections)

Christmas Trees Collected.

Batteries collected at kerbside

Target of <30/100,000 missed collections (currently <90/100,000)





Existing Contract improvements

Monthly meetings with Veolia senior directors.

Service improvement plan established

- 3 additional crews brought in to clear "orange bags"
- 2 additional crews dealing with hotspots during the day
- Spare vehicles available to minimise disruption with breakdowns.
- Joint service inspections and monitoring
- Service performance and quality improving
- Crew behaviours and training
- Time-banding collections for trade waste being trailed
- Education programme during summer and autumn



Capital Investment Programme (£1.28M)

Summary of Benefits

- Reinstatement of the PM street cleansing service
- Increased mechanical sweeping in the borough
- 25 barrow beats enhanced with electric hoovers
- Introduce dedicated weekend resource for removal of fly –tips
- All fly tips cleared within 48 hours
- All orange bags cleared on day of sweep
- A fluid, adaptive service



Capital Investment – Big Belly Solar Compacting Bins



- Introduced 80 Big Belly Solar
 Compactors to areas of high footfall
- Rubbish compacted by up to 8 times
- Message sent to Veolia when full
- Ensures bins are only emptied when full, freeing up resource that can be spent on improving street cleansing/removing fly-tips.



Capital Investment – 2 x 18 tonne Refuse Collection Vehicles



- PM shift of fly-tip removal operating boroughwide
- PM shift of orange bag removal operating boroughwide
- Weekend dedicated fly-tip clearance crews
- Flexibility to be directed as the need arises.
- Pro-active clearance of fly-tips



Capital Investment – 4 x Compact Sweepers



- Better standard of cleanse and increased frequency in high footfall areas
- Provide a responsive, dynamic solution to cleansing issues and requests
- Supplement the 6weekly sweep areas



Capital Investment – 3 x Additional Caged Tipper

Provide narrow access for the fly-tip clearance service (e.g. housing sites, alleyways etc).





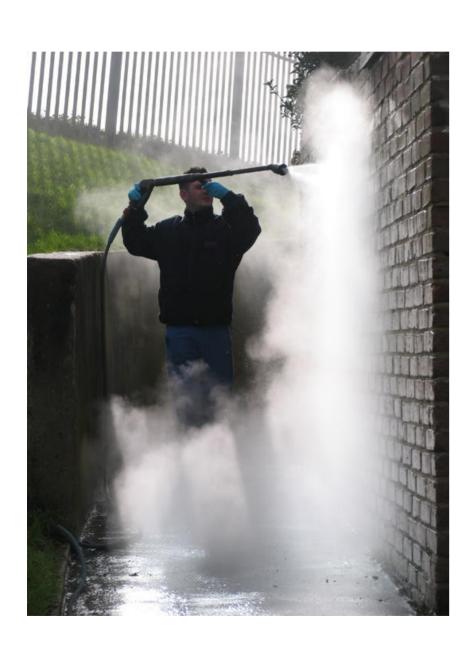
Capital Investment – 25 x Electric Vacuums

- Improve standards of cleansing in difficult to sweep areas
- Ideal for town and district centres
- Zero CO2 emissions
- Improved public perception of services





Capital Investment – Deep Cleansing Jet Wash Equipment



- Enables the council's environmental response team to target localised deep cleaning on high footfall areas
- Removes graffiti swiftly.

