

# South London Waste Partnership

## *Looking Forward*

*Cllr Stuart Collins*

*November 2017*

# SLWP Environmental Services procurement



- Partners working together successfully for over 10 years
- Existing joint waste disposal contracts
- Reuse & Recycling Centre contract

## SLWP offer to the market

Lot 1 (All boroughs)	Lot 2 (Sutton & Merton)
Waste collection	Parks
Street cleaning	Grounds maintenance
Commercial waste	Cemeteries
Winter gritting (footways only for Croydon)	Verge maintenance
Fleet Management / vehicle maintenance	Tree maintenance (excl inspections)

### Objectives

- Reduce spend
- Increase income
- High quality service / customer satisfaction
- Environmentally sustainable, carbon efficient services
- Innovative solutions

# Service commencement timeline



## The New Street Cleansing Service (From March 2016)



Streets swept to Grade A at time  
of cleanse



Streets maintained to at least  
Grade B at all times

## Improved Street Services

- Orange bags removed on the same day
- Fly tips cleared within 24 hours.
- Street cleansing to follow waste collection services wherever possible.
- More mechanical sweeping.



# The New Waste Collection Service









55L box for paper replaced by wheeled bin.

Garden waste collected all year (26 collections)

Christmas Trees Collected.

Batteries collected at kerbside

Target of <30/100,000 missed collections (currently <90/100,000)

Borough	As Is	New
Croydon		
	Retain existing Containers for residual waste, garden waste, food waste, use existing boxes for DMR and receive a new bin for paper and card recycling	
Kingston		
	Retain all existing containers for use on new services	
Merton		
	Retain existing food waste and garden waste containers and receive a new bin for paper and card recycling and a new residual bin to replace existing residual waste sacks,	
Sutton		
	Retain existing residual and garden waste containers. Receive a new box or bag alongside the wheeled bin for kerbside recycling and new food waste caddies for food waste recycling	

## Existing Contract improvements

- Monthly meetings with Veolia senior directors.

### Service improvement plan established

- 3 additional crews brought in to clear “orange bags”
- 2 additional crews dealing with hotspots during the day
- Spare vehicles available to minimise disruption with breakdowns.
- Joint service inspections and monitoring
- Service performance and quality improving
- Crew behaviours and training
- Time-banding collections for trade waste being trailed
- Education programme during summer and autumn



## Capital Investment Programme (£1.28M)

### Summary of Benefits

- Reinstatement of the PM street cleansing service
- Increased mechanical sweeping in the borough
- 25 barrow beats enhanced with electric hoovers
- Introduce dedicated weekend resource for removal of fly –tips
- All fly tips cleared within 48 hours
- All orange bags cleared on day of sweep
- A fluid, adaptive service

## Capital Investment – Big Belly Solar Compacting Bins



- Introduced 80 Big Belly Solar Compactors to areas of high footfall
- Rubbish compacted by up to 8 times
- Message sent to Veolia when full
- Ensures bins are only emptied when full, freeing up resource that can be spent on improving street cleansing/removing fly-tips.

## Capital Investment – 2 x 18 tonne Refuse Collection Vehicles



- PM shift of fly-tip removal operating boroughwide
- PM shift of orange bag removal operating boroughwide
- Weekend dedicated fly-tip clearance crews
- Flexibility to be directed as the need arises.
- Pro-active clearance of fly-tips



## Capital Investment – 4 x Compact Sweepers



- Better standard of cleanse and increased frequency in high footfall areas
- Provide a responsive, dynamic solution to cleansing issues and requests
- Supplement the 6-weekly sweep areas

## Capital Investment – 3 x Additional Caged Tipper

Provide narrow access for the fly-tip clearance service (e.g. housing sites, alleyways etc).





## Capital Investment – 25 x Electric Vacuums

- Improve standards of cleansing in difficult to sweep areas
- Ideal for town and district centres
- Zero CO2 emissions
- Improved public perception of services





## Capital Investment – Deep Cleansing Jet Wash Equipment

- Enables the council's environmental response team to target localised deep cleaning on high footfall areas
- Removes graffiti swiftly.

